



## RESUME

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## Mohd. Imran

- *Current Designation:* IT Engineer
- *Total Experience:* 8 Year(s)
- *Current Location:* Riyadh, Kingdom of Saudi Arabia
- Transferrable Iqama

### Profile

Around 9 Years of experience in IT Industry with a Bachelor Degree and having completed CCNA Certification in Troubleshooting and Support Track. Immense knowledge and exposure in areas like LAN topology and design, Network architecture and Infrastructure support. Worked extensively with Implementation, Configuration, Design, Administration and Troubleshooting of Microsoft Windows 2003, Windows 2000 and Windows NT 4.0 based networks. Have in depth knowledge and excellent command over Design, Deployment and Administration of Enterprise wide messaging applications like Microsoft Exchange Server 2000 and 2003.

### Technical Skills

- **Programming Languages** PHP Basics, HTML and Networking
- **Database** MYSQL Database
- **Operating System** Windows XP, Windows 7, Window 10
- **Mathematica** MS Word, MS Excel, MS PowerPoint, Outlook 365
- **Web Development** Content Management System (CMS)

### Education:

- B. Tech from UPTU University (2012), Lucknow, India.
- XIIth Standard from UP Board (2007), Kanpur, India.

### Certification:

- **CCNA** Certification in Troubleshooting and Support.
- Workshop Lab on 3D **Animation & Vfx** by **Maac**.
- Completed **Web Development Workshop** at **HBTI** by **EDGENROOTS**.
- Training in **implementing network infrastructure** including **Routers configuration** by **IJIT**.



## **Professional Experience**

### **Energy Patterns Company.**

Riyadh, KSA  
IT Engineer.

Jan 2016 to Present



Energy Patterns Company, a prestigious Company in Riyadh City, Kingdom of Saudi Arabia. As a part of EPES Company I am responsible for the Web Development and Maintenance, System Supports, Network Maintenance, Troubleshooting, Office 365 management and creating the work environment in office.

#### **Job Profile: -**

- Administration Maintenance & Troubleshooting of NAS Drives, Tape Drives & Various LAN Printers.
- Responsible for development and Maintenance of EPES Company & his Sister Company Website.
- Responsible for the installation maintenance & troubleshooting of the Company Network.
- Responsible for the vendor development & purchase of computer hardware and software.
- Responsible for the installation maintenance & troubleshooting of the Systems.
- Implementation and management of DFS (Distributed File System)
- Keep the systems virus free with the help of EPO, McAfee V Shield.
- Design & implementation of System/Group Policy for the Network.
- Ensure the connectivity between Windows Comps & Printers.
- Providing solution to the day-to-day problems of the users.
- DHCP, DNS and Wins Server/Services management.
- Configuring the Outlook for the client machines.
- Disaster recovery planning and maintenance.
- Configuring and Maintaining Office 365.
- User Creation and Management.
- Maintaining EPES web site.

### **TINTUKLIMITED (Tint Pets).**

Bedfordshire, U.K  
IT Engineer

Oct 2014 to Nov 2015



TINT UK LIMITED (Tint Pets) formerly known as Pets Safe is a UK registered Company, TINT PETS is a family run company with many years' experience in the pet and equestrian industry. TINT PETS head office is in Bedfordshire UK

#### **Job Profile: -**

- Updating website for new mobile or computer systems to appeal to current and future customers.
- Promote Website on internet through SEO and maintaining social media relationship with clients.
- Responsible for all online activities & Create a good environment for online business.
- Search Engine Optimization (SEO), PPC, CMS, Social Media, Email marketing
- Manage Production of Products & Create a good environment for online store.
- Update and Maintenance of E-Commerce Webstore.
- Provide solution of customer's issues on purchasing.
- Create and maintain an online business plan.
- Provide analytic reports of online sales.
- Develop affiliate marketing programs.
- Maintenance of Inventory software.

## **ITSolent Technology Ltd.**

Kanpur City, India

Asst. System Administrator and Website Developer.

May 2012 to Oct 2014



ITSolent Technologies is a company that works in a flexible environment for software development process, adjusting as per clients' requirements. To earn global admiration as an IT Outsourcer, by building and maintaining long lasting relationship with people and technology and deliver functional software and excellent services.

### **Job Profile: -**

- Disaster recovery planning and maintenance.
- Create a good environment for online business.
- Develop ecommerce Website in Magento and Open cart.
- Creating online Blogs and manage social media applications.
- Design & implementation of System/Group Policy for the Network.
- Promote Website on internet through SEO and maintaining social media relationship with clients.
- Administration Maintenance & Troubleshooting of NAS Drives, Tape Drives & Various LAN Printers.
- Responsible for the installation, maintenance & troubleshooting of the Company Network and System.

### **Personal**

- Applying methods and technical updates in my day-to-day work with a high degree of attention and commitment to work.
- Excellent verbal and written Communication skills
- Comprehensive problem-solving abilities
- Ability to deal with people diplomatically
- Willingness to learn team facilitator
- Self-motivated
- Hard worker
- Fast learner

### **Languages**

- **Hindi/Urdu:** read, write and speak
- **English:** read, write and speak
- **Arabic:** read, write and speak (Basic)

### **References**

To be furnished on request.

Place: **Riyadh**, KSA  
Dated: **14 Aug 2021**

Signature  
**MOHD. IMRAN**