Education

[Institute of Public Administration – Riyadh]

[Computer Programming Diploma]

[2005-2007]

Professional Experience

[Document Controller]	[June 2019 – Current]
[General Dynamics IS&T Arabia-Khobar]	
 Organize and Archive Documents. Distribute project-related copies to internal teams. Create templates for future use. 	 Copy, scan and store documents. File documents in physical and digital records. Retrieve files as requested by employees and clients.
 Manage the flow of documentation within the organization. 	 Ensure all technical documents, such as reports, drawings ,are collected, organized, and registered.
[Project Management Office Assistant] [General Dynamics IS&T Arabia-Khobar]	[March 2018 – Current]
 Support Project Managers. Providing effective management support to project teams. 	 Handling Project Reports (Weekly, Monthly). Invoicing.
 Adhere to data collection and management procedures to prepare, collect, record and input data. 	 Coordinate in IKTVA Program reports.
 Complete any necessary administrative tasks, such as research and email. 	 Worked on EPM System.
[Human Resource Coordinator] [Saudi Kier Construction Limited-Dammam]	[August 2014 – September 2017]
 Handled the department administrative tasks. 	 Resume Screening.
 Meet & negotiate insurance companies to get best possible rate. 	 Preparing job offers for new staff.
 Coordinate with the medical insurance provider after creating the policy. 	 Sourcing.

• Worked on personnel.

[Project Secretary]	[December 2013 – June 2014]
[Sofcon -Khobar]	
Keeping a record of all the income & outcome letters to the department.	Follow up with the manager schedule.
Arranging meetings and send invitations & reminders for the attendees.	

[Technical Support Supervisor - Administrative Assistant]	[November 2012 – December 2013]
[Abdullatif Saeed Al Ghamdi Trading Group - Khobar]	

 Installing and configuring computer hardware operating systems and applications. Talking staff/clients through a series of actions either face to face or over the telephone to help resolve issues. Troubleshooting system problems and diagnosing and solving software faults. 	 Prioritizing and managing many open cases. IT Department Store Inventory
 Providing support, including procedural documentation and relevant reports. 	 Managing and observing the team in three branches.
 Setting up new users' accounts and profiles and dealing with password issues. Handling weekly and monthly reports. 	 Interviewing possible candidates. Following up the status of tasks given to the team.
 Receiving all the calls for any technical issue and assign it to the specialist. Creating new users for the new staff on the active directory, and the CRM. And creating emails for them. 	 Handling the ladies' section tickets, and gives them the needed technical support. Good knowledge on the Avaya IP telephony system and worked on the Avaya Site Administration system.
[IT Department Secretary] [Mouwasat Hospital -Dammam]	[October 2008 – March 2011]
 Project coordination (The installation of new HIMS). 	 Take type and distribute minutes of meetings.

 Organize and coordinate meetings, conferences, travel arrangements.

Skills

• Maintain schedules and calendars.

 Fluent English Speaking, Writing, Reading. 	 Speed Typing in both Languages (Arabic & English).
 Good Knowledge in Microsoft Office Applications. 	 Organizational and Communication skills.
 Hard worker and willing to learn new things. 	 Dedicated and appreciate the Team Work.
 Self-Motivated . 	 Able to Work Under Pressure
 Leadership. 	Confidence.

Courses

Certified Project Management Office Professional (Leoron -Dubai)