






HISHAM MAHMOUD


OBJECTIVES


- Quality assurance & Control QMS Food Safety HSE ISO Standards , ISO Auditor, Strategic Management, Management Consultations, Trainings and BPA.

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PROFILE

- ✓ 15 years' experience in Quality management field (QMS, Food safety, Health, Safety and environmental systems).
- ✓ Different experiences in multiple scopes of industrial, service and commercial fields.
- ✓ Create QMS for more than 20 companies and achieve ISO Certificates for them.
- ✓ Attain Approval for more than 5 companies as an approved supplier by many companies such as (SASO, Aramco, A.D.A, and ANM)
- ✓ Expert in problem solving tools that leads to practical solutions with effective implementation.
- ✓ Professional in team management, leadership and communication skills.
- ✓ Initiator of continuous improvement projects using Fishbone analysis, Pareto analysis and statistical quality control.

EXPERIENCE

Quality Manager
Al-Bayet Al-Romancy company
Restaurant Operation Management Providing ,serving ,catering and hospitality
(From08-2021- Present) Achievements



- QA/QC/QMS , Food Safety Management
- Project manager of Strategic plan and operational objectives.
- SWOT Analysis team leader, Process Optimization
- Creation and implementation QMS and Food safety from scratch (Quality, supply chain, Food safety, human resources and operation.....) By BPA
- Training and development project manager (food safety, quality management and management objectives)
- Leading complete Quality functions (Quality Assurance/Quality Systems/Quality Control) in an organization by Planning, Organizing and ensuring implementation of all the systematic activities to provide adequate confidence that an entity will fulfill requirements for Quality and Food Safety
- Set Quality Function and Strategic objectives and goals/KPI's to improve the Quality function
- Establish quality standards by studying industry benchmarks and the requirements of customers and research/design and development, and define the metrics required to assess performance against standards required
- Provide leadership to departments and coach, mentor, and develop direct reports and manage a high-performing team that delivers continuous improvement, added value, and cost reductions.
- Implementation of developmental training courses (quality management system, food safety, management by objectives, strategic planning, customer services

Quality Assurance Manager
GROWTH OF WEALTH Holding group
(Food industry, Restaurant and Franchise Services)
(From: 02-2020 –08-2021) Achievements:



- Creation of QMS from scratch (Quality, supply chain, finance, human resources and franchise relationships)
- Business analysis of all processes using flow charts.
- Implementation of processes in Net-suit Oracle ERP.
- Create Quality manual and Quality policy.
- Create Franchise manual.
- Set procedures and work instructions that allow monitoring all operations that affect quality, Food Safety, Hygiene System,



EDUCATION

- MQM Master Degree (On going)
Arab Academy for Science, Technology and Maritime Transport, Alexandria
- Bachelor Degree of quality control sciences.
Workers University, Technology Division. Alexandria
Graduation Year: 2005

GRADUATION PROJECT

1. Nile Company for matches and wooden houses.
2. Effect of production process on environment safety and sustainability
3. The overall quality management systems
4. Quality control charts to determine the percentage of defective production.
5. Analyzing the waste and its reducing methods.

LANGUAGES

Arabic 

English 

- safety and Work environment according to ISO standards (ISO 9001, ISO 14001, ISO 22000, ISO 45001 and OHSAS18001)
- Create programs and training procedures for the project (improvement of Franchisee staff skills) (200 chefs and cashiers)
 - Preparing a quality management plan to comply with the company objectives requirements.
 - Leading the quality team to achieve the quality department objectives.
 - Ensuring that company procedures will fulfil the customers and stakeholders' requirements according to quality management system.

QHSE Manager

Al Modon Al Arabia Holding / Metara LTD.
(Concrete pavers industry)

From 05-2019 To 01-2020 Achievements:

- Creation of IMS from scratch (QMS, EMS, OHSMS)
- Develop and implement Infrastructure to comply with health and safety standards.
- Attain Accreditation as a supplier (by A.D.A and ANM) in Metro Project - Concrete pavers product.
- Preparation, development and auditing of ISO 9001, ISO14001 and OHSAS 18001 Requirements.
- Preparing a quality management plan to comply with the company objectives requirements.
- Leading the quality team to achieve the quality department objectives.
- Preparation of Risk analysis and take actions to mitigate or prevent risks.
- Ensuring that company procedures will fulfil the customers and stakeholders' requirements according to quality management system.
- Act as management representative in case of external audits by certification bodies, and take corrective actions of findings.



Quality Management and Industrial consultant.
DEVELOPMENT CENTER
(ECONOMIC & ADMINISTRATION CONSULTING)

From: 08-2014 To: 05-2019 Achievements:

- Implementing more than 10 administrative and operational systems to develop and improve institutions and companies with various activities









COURSES

- Professional CEO course
- Analyze business data using Excel and Power BI applications
- Customer Service Centers Quality Assurance
- Internal auditors for ISO 9001 – 2000
- Fire extinguishing systems and fire fighting
- Internal audit For Food Safety standard (HACCP)
- Internal audit for ISO 9001 – 2008
- Introduction to Balanced Scorecard
- Poka Yoke“Mistake-proofing”
- Quality Practice
 - Root cause analysis
 - Complaint management.
- Leadership
- House Of Quality
- How to use the (IC) device for the analysis of bromated water.
- Test methods and microbiological testing of Food
- Strategic planning awareness.
- Process Performance measurement course
- Food Safety standard ISO 22000

SKILLS

- Microsoft Office app 
- Root cause analysis 
- Leadership 
- Problem-Solving 

- Implementation of more than 10 training courses on administrative and operational systems (HR, Organizational structure, performance appraisal program)
- Participation in the implementation of more than 15 research studies for a group of economic projects
- Participate in implementing strategic plans for a group of different companies
- Reviewing more than 50 feasibility studies to verify their quality and compliance with customer requirements
- Leading the evaluation of more than 4 industrial establishments.
- Acting as Project manager for establishing a group of commercial activities (recruitment offices - recruitment companies - medical complex).
- Analyzed and evaluated systems’ performance (Administrative _Operational).
- Analyzed and measured the level of the employees’ job satisfaction and working conditions within the organization.
- Prepared, Trained, and evaluated the performance of the administrative and operational manuals system.

Samples of Project:-

- Marketing Research study Ekthar Center Ministry of Environment, Water and Agriculture
- Medrar Holding Company for Real Estate Investment (Dammam) (administrative and operational systems)
- Ali Al-Khudayr aluminum industry and artificial marble (Al Jubail) administrative and operational systems
- Salah ELgamdey L.M.T Co (Mix Concrete) (administrative and operational systems).
- Entrepreneurial marketing deals company For marketing.
- (Al Ahsa) (administrative and operational systems)
- Rose’s Café (Al Ahsa) (administrative and operational systems)
- Ali Bukhamseen Recruitments office (Acting as Project manager)
- Umm Al-Hamam Charitable Society (Qatif) (Strategic plan)

Quality Assurance & Quality control manager Sweet Water Company - Food industry



From:05-2012 To7-2014 Achievements:

- Creation of IMS from scratch (QMS, Food safety)
- Attain Accreditation of regional requirements (SASO)



REFRANC

- Dr. Muhammed Ibrahim – Quality Director - Growth of Wealth Holding group
- Eng. Ahmed Abu ALsebaa - Operation Manager – Metara LTD
- Dr. Abdurrahman Alahmary – CEO
- Quality and standard Consultancy
- Dr. Ali Abukhamseen – CEO DEVELOPMENT CENTER
- Hussam Abdul – Executive Director LMC- LEADERLINE Management Consultancy.
- Eng. Mahmoud Elmokayed – CEO BEM CENTER Consultancy

- Attain Approval of the quality requirements for Saudi Aramco
- Acting as Head of Internal Audit Team
- Acting as Internal audit manager
- Leading the measuring of the operations performance.
- Establishing analytical laboratories (chemical Microbiology).
- Preparing raw materials specifications and supplier evaluation tools.

Quality Assurance & control Section Head El-Shamadan for Food Industries



From: 09-2006 To 4-2012 Achievements :

- Prepared operational and administrative procedures to comply with the requirements of the different quality management Systems ISO (9001-14001-22000) & OHSAS18001.
- leading and Applying internal audits for:-
 1. Quality Management systems ISO 9001
 2. Environmental Management systems ISO 14001
 3. food safety system ISO 22000 – 2005
 4. Occupational Health and Safety systems (OHSAS 18001)
- Applied Sampling plans, testing procedures and methods of disposal of defective products.
- Prepared internal controls manuals as well as specifications for quality control of products (Raw material _ final products)
- Prepared the periodic monitoring, performance appraisal, and staff reports
- Acting as Team leader during internal audits.
- Act as management representative in case of external audits by certification bodies, and take corrective actions of findings.

Quality Control specialist

Lord Company for Precision Industries

From: 08-2005 To: 08-2006 Achievements:



- Performed Quality control activities on production stages (In process QC).
- Conducted laboratory tests to comply with final product specifications.
- Inspected raw materials, final products complied with standards