SURIYAPRAKASH NATARAJAN

IT SUPPORT ENGINEER

JAZAN, SAUDI ARABIA

Phone: 0572164767
sp.pmrec@gmail.com

EXPERIENCE

April 2018 – Present
(3 Years, 6 Months)

IT Support Engineer, SRACO, Saudi Arabia.
(Project at Jazan General Hospital), Jazan, Saudi Arabia

- Install & troubleshooting of end user workstation hardware, software and peripheral devices.
- Configuration of Cisco Switch such as VLAN, PORT Security, Speed, Duplex
- Configuring IP address to interfaces of cisco routers and switches
- Troubleshooting network problems
- Sharing peripheral devices in Network
- Install & Configure users, scanner & printers to print via ERP package
- Monitor & maintain CCTV system, backup, IP camera, NVR
- Mail & MS Outlook support configuration
- Supporting Domain user's environment, AD.
- Monitoring and maintaining computer systems and networks.

Jan. 2016 – Feb. 2018
(2 Years)

IT Support Specialist, PMR Software Technology Pvt. Ltd. India

- Install OS and Application software
- Install LAN
- Training end-users on hardware functionality and software programs
- Monitoring hardware, software, and system performance metrics
- Updating computer software. as well as upgrading hardware and systems
- Keeping track of technological advancements and trends in IT support

Aug. 2014 – Dec. 2015
(1 Years 3months)

System Admin, Lighten System, India.

- Installation and troubleshooting software and hardware of computer
- Install & Troubleshooting Security Systems
- Troubleshooting network
- Upgrading PC
- Monitoring System Performance

EDUCATION

2012-2014 M.E Electronics
United Institute of Technology, Anna University, Coimbatore, India

2009-2012 B.E lectronic & Communication Engineering
PMR Engineering College, Anna University, Chennai, India

2006-2009 Diploma in Electronics & Communication
Thanapandiyan Polytechnic College, Madurai, India

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Technical Skills

- Knowledge in CCNA
- Excellent Computer Skills
- Desktop Support
- Knowledge of Active directory
- Manage users in domain, DHCP, DNS, SWITCHING
- Create Database in Microsoft Access
- Good knowledge in Microsoft Excel
- File Sharing in Network
- Handling barcode printers
- Microsoft office 365
- Manage Outlook Application

Personal Info

DOB   : 09/08/1990

Gender   : Male

Marital Status : Single

Nationality   : India

Languages   : English, Tamil, Hindi, and Arabic